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Gold for the service of ehotel

In Germany's largest ranking of service providers, ehotel customers were impressed by our excellent services, and therefore our hotel booking portal has received the 2019 award as Service Champion. We are particularly pleased about this top ranking, because customer satisfaction is always our main focus. The gold medal is a confirmation that we meet the high demands of our customers and that ehotel is the right service for them. We are happy to continue to take care of all the wishes and concerns of our customers and to provide them with assistance and advice around the clock.

In the competition held by the collaborative partners ServiceValue GmbH, Goethe University Frankfurt am Main and DIE WELT, more than 3,500 companies from different industries were examined. Customer experiences in the last 36 months were surveyed and evaluated. The result of this year's ranking clearly shows that ehotel is not only among the best companies in the country in terms of service, but is also far ahead of the competition in terms of service provided by hotel booking portals.

The ehotel hotel booking platform bundles the accommodation offerings of all providers worldwide on one platform through META-SEARCH technology. The Berlin-based company is focusing its business on holistic support of hotel bookings and the associated services for business customers. By integrating tools and services into the systems of the companies in question and through specially developed payment and billing solutions, ehotel ensures optimised processes, end-to-end expenditure control, compliance and cost savings for the customer. The booking platform has been repeatedly recognised for its quality of service by the German Institute for Service Quality and the market research institute ServiceValue among others. www.ehotel.de